LSU Health Public-Private Partnership Report Card
FY 2015 - 2nd Quarter

Our Lady of the Angels Hospital - Bogalusa, Louisiana

	Measure	BMC Monthly Avg FY 12	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015
Statistics	Total Adult/Pediatric Discharges	205	129	152	119	116	136	135	147	123	157			
	*Total Psychiatric Discharges	70	21	42	40	18	40	52	45	35	43			
	Total Discharges	275	150	194	159	134	176	187	192	158	200			
	[3]Total observation days	8.58	7.90	7.81	7.38	8.65	7.70	8.52	8.48	9.91	8.55			
	ALOS - Adult/Pediatric	4.02	3.88	3.71	3.77	2.83	3.98	4.10	3.51	3.33	3.32			
	ALOS - Psychiatric	6.22	8.43	8.00	3.68	4.61	6.58	3.63	6.24	7.89	4.84			
	Total IP Discharge Days - Adult/Pediatric	824	501	564	449	328	541	554	516	409	522			
	Total IP Discharge Days - Psychiatric	436	177	336	147	83	263	189	281	276	208			
	Average Daily Census-Adult and Pedi	27.23	18.07	17.42	13.83	12.39	17.10	17.97	16.48	14.13	16.06			
	Average Daily Census - Psych	14.66	9.03	6.00	7.40	5.94	8.19	7.60	6.68	5.47	5.87			
	Outpatient Encounters	9,830	7,839	7,696	7,177	7,255	7,287	7,676	7,901	6,589	6,998			
	Outpatient Clinic Visits with E&M codes	5,089	3,908	3,779	3,730	3,610	3,733	3,952	3,949	3,417	3,632			
	*ED Visits	2,254	1,667	1,664	1,708	1,733	1,744	1,790	1,670	1,530	1,851			
	Total # of free care individuals													
	# of free care recipients													
	# of free care approved applicants													
Percent Patient Mix by Service	**% Patient Mix Inpatient (IP)**													
	IP Free Care	12.09%	14.19%	13.10%	11.86%	7.76%	9.59%	7.87%	10.10%	12.30%	9.60%			
	IP Self Pay	5.24%	4.15%	2.72%	6.74%	4.21%	2.74%	2.10%	4.19%	6.04%	3.87%			
	IP Commercial	9.28%	8.65%	18.54%	16.74%	17.74%	15.58%	14.69%	12.57%	13.87%	13.47%			
	IP Commercial Medicaid (Bayou Health)	7.96%	15.74%	17.86%	16.51%	16.85%	22.09%	20.80%	18.48%	28.41%	25.08%			
	IP Medicaid	25.34%	5.19%	3.74%	12.56%	17.07%	12.84%	14.34%	3.24%	6.26%	5.89%			
	IP Medicare	39.57%	52.08%	42.18%	35.58%	36.36%	37.16%	40.21%	51.43%	33.11%	42.09%			
	% Patient Mix Psychiatry (Psych)													
	Psych Free Care	21.14%	0.00%	7.26%	5.96%	7.87%	3.70%	13.61%	15.15%	22.76%	6.50%			
	Psych Self Pay	39.72%	10.53%	22.35%	58.60%	51.69%	61.73%	56.21%	64.24%	46.90%	75.00%			
	Psych Commercial	2.14%	75.79%	20.67%	3.16%	0.00%	4.32%	0.00%	3.03%	6.21%	2.50%			
	Psych Commercial Medicaid (Magellan)	10.32%	4.21%	40.78%	26.32%	17.98%	28.40%	11.24%	11.52%	6.90%	4.50%			
	Psych Medicaid	17.26%	0.00%	2.79%	0.00%	0.00%	0.00%	8.88%	0.00%	6.90%	0.00%			
	Psych Medicare	8.82%	9.47%	6.15%	5.96%	22.47%	1.85%	10.06%	6.06%	10.34%	11.50%			
	% Patient Mix Outpatient (OP)													
	OP Free Care	40.26%	40.15%	38.76%	41.34%	39.37%	39.73%	39.51%	39.13%	37.82%	36.20%			
	OP Self Pay	3.46%	3.30%	2.87%	3.02%	2.48%	2.21%	2.29%	2.68%	2.26%	3.26%			
	OP Commercial	16.23%	16.10%	17.39%	16.19%	18.17%	17.86%	17.43%	18.15%	19.49%	19.45%			
	OP Commercial Medicaid (Bayou Health)	5.82%	13.99%	13.39%	13.59%	13.55%	13.63%	15.65%	15.42%	16.32%	16.84%			
	OP Medicaid	11.89%	2.30%	2.52%	2.10%	2.54%	2.63%	1.92%	1.87%	1.70%	1.46%			
	OP Medicare	21.97%	24.11%	25.05%	23.76%	23.90%	23.93%	23.03%	22.55%	22.33%	22.62%			
	% Patient Mix Emergency Dept (ED)													
	ED Free Care	27.55%	19.50%	18.69%	20.73%	21.41%	20.30%	19.16%	21.14%	18.94%	19.02%			
	ED Self Pay	24.17%	24.84%	26.68%	27.75%	26.14%	25.40%	27.93%	26.35%	26.19%	23.66%			
	ED Commercial	10.79%	16.50%	13.76%	14.46%	14.13%	14.57%	13.13%	13.47%	16.00%	15.24%			
	ED Commercial Medicaid (Bayou Health)	8.78%	23.64%	24.04%	20.37%	21.46%	23.91%	24.86%	24.13%	26.13%	26.64%			
	ED Medicaid	16.00%	0.96%	2.22%	1.81%	2.02%	2.18%	2.29%	1.92%	1.31%	1.94%			
	ED Medicare	11.86%	14.22%	14.36%	14.81%	14.83%	13.65%	11.90%	12.69%	11.30%	13.34%			
Offender Care	**Offender Care**													
	[1]Total # Inpatient Discharges	1	0	2	0	1	1	0	0	0	0			
	% of IP Days	0.52%	0.00%	1.87%	0.00%	0.22%	0.51%	0.00%	0.00%	0.00%	0.00%			
	Total # OP Encounters	37	4	2	0	5	12	13	15	6	12			
	% of OP Encounters	0.37%	0.05%	0.03%	0.00%	0.07%	0.16%	0.17%	0.19%	0.09%	0.17%			
	ED Encounters	19	6	4	1	3	5	4	5	2	3			
	% of ED Visits	0.86%	0.36%	0.24%	0.06%	0.17%	0.29%	0.22%	0.30%	0.13%	0.16%			
	[2]# Telemed visits													
	% of Telemed visits													
*CEA Core Clinical Services	**HIV Care**													
	# HIV Clinic visits	24	38	56	46	51	42	45	48	40	25			
	Outpatient Pharmacy Assistance													
	Total # prescriptions filled	3,413	2,365	2,245	2,166	2,100	2,097	1,936	1,842	1,631	1,767			
	# Patient Assistance Prescriptions filled	1,138	694	799	807	761	721	642	559	482	550			
	[4]# HIV prescriptions filled	19	N/A	N/A	N/A	10	15	33	37	28	35			
	# Offender prescriptions	36	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			
	# Other prescriptions	2,220	1,671	1,446	1,359	1,329	1,361	1,261	1,246	1,121	1,182			
	Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y			
	Avg wait time on prescription in minutes	45	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20			

*Indicates core services

[1]Offender admits were used in place of discharges for baseline

[2]Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

[3]Observations- historical reporting did not take into account patient status at discharge; Reporting occurs prior to final utilization review and charges and therefore includes patients that ultimately have a discharge status of inpatient.

[4]# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for FY12 and after

Information currently not available or services not applicable

Last updated 3/9/2015

LSU Health Public-Private Partnership Report Card
FY 2015 - 2nd Quarter

Our Lady of the Angels Hospital - Bogalusa, Louisiana			
Measure	**Comments**		**Date completed**
Operations Milestones		**Impact**	**Date completed**
Medical equipment Investments			
Technology Investments			

LSU Health Public-Private Partnership Report Card
FY 2015 - 2nd Quarter

Graduate Medical Education Resident FTEs Our Lady of the Angels Hospital Bogalusa Based Programs			
	Program Specialty	**FY 2014 Resident FTEs**	**FY 2015 Resident FTEs**
FY14 includes HCSD/Washington St. Tammany (Bogalusa) and Our Lady of the Angels Hospital; FY15 includes Our Lady of the Angels Hospital only	Family Medicine-Bogalusa[8]	18.1	16.9
	Ophthalmology	0.9	0.8
Bogalusa Programs	**2**	**19.0**	**17.7**

Information provided by New Orleans School of Medicine 2014 Manpower Report

FY14 Information is from 7/1/2013 to 6/30/2014

FY15 Information is from 1st quarter FY15 (7/1/2014 to 9/30/2014) and the FTE count is subject to change as residents rotate in various specialties throughout each program

[8]Family Medicine-Bogalusa includes 7 residents on an HRSA grant for FY14 and FY15

LSU Health Public-Private Partnership Report Card
FY 2015 - 2nd Quarter

LSU Health BR - A Division of Our Lady of the Lake Regional Medical Center - Baton Rouge, Louisiana

	Measure	EKL Monthly Avg FY 12	OLOL Monthly Avg FY 12	LSU BR Health Monthly Avg FYE June 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015
Statistics	Total Adult/Pediatric Discharges	281	330	743	753	841	765	815	700	787						
	*Total Psychiatric Discharges		91	188	229	196	202	198	188	170						
	Total Discharges	281	421	931	982	1,037	967	1,013	888	957						
	Total observation days	84		534	401	419	490	610	482	520						
	ALOS - Adult/Pediatric	4.42	4.83	5.22	5.08	4.90	4.78	5.09	6.89	6.14						
	ALOS - Psychiatric		4.99	6.46	6.92	6.79	6.08	6.19	5.45	6.92						
	Total IP Discharge Days - Adult/Pediatric	1,244	1,592	3,870	3,827	4,120	3,653	4,148	4,826	4,835						
	Total IP Discharge Days - Psychiatric		452	1,211	1,585	1,330	1,228	1,227	1,024	1,177						
	Average Daily Census-Adult and Pedi	40.90	52.34	127.20	123.45	132.90	121.77	134.00	160.87	155.97						
	Average Daily Census - Psych		14.86	39.81	51.13	42.90	40.93	39.58	34.13	37.97						
	[3]Outpatient Encounters	13,197	1,043	16,683	16,749	15,368	15,979	17,667	13,946	13,924						
	[3]Outpatient Clinic Visits with E&M codes	7,508		7,644	9,389	8,123	8,403	9,501	7,697	6,028						
	*ED Visits	3,372	1,832	5,790	5,900	6,045	6,387	6,471	6,331	7,036						
	Total # of free care individuals				2,527	2,551	2,673	2,623	2,602	2,597						
	# of free care recipients				2,122	1,947	2,075	2,102	1,452	1,222						
	# of free care approved applicants				554	555	547	479	437	507						
Percent Patient Mix by Service	**% Patient Mix Inpatient (IP)**															
	IP Free Care	18.03%		4.15%	3.19%	2.38%	1.57%	2.33%	3.00%	2.29%						
	IP Self Pay	12.91%		36.13%	41.97%	41.26%	41.70%	40.74%	43.14%	41.30%						
	IP Commercial	3.55%		4.13%	5.31%	4.28%	4.97%	3.80%	4.00%	5.34%						
	IP Commercial Medicaid (Bayou Health)	3.29%		38.81%	37.32%	38.05%	38.95%	43.19%	21.71%	23.51%						
	IP Medicaid	39.67%		12.96%	7.84%	10.82%	8.76%	6.50%	25.86%	24.78%						
	IP Medicare	9.25%		3.82%	4.38%	3.21%	4.05%	3.44%	2.29%	2.80%						
	% Patient Mix Psychiatry (Psych)															
	Psych Free Care			2.54%	0.00%	0.51%	0.00%	1.01%	1.06%	1.18%						
	Psych Self Pay			62.65%	67.25%	67.86%	63.86%	67.68%	62.77%	67.65%						
	Psych Commercial			0.36%	0.44%	0.00%	0.00%	0.00%	0.53%	0.00%						
	Psych Commercial Medicaid (Megellan)			31.93%	31.44%	31.63%	34.65%	28.79%	34.04%	30.00%						
	Psych Medicaid			2.33%	0.87%	0.00%	1.49%	2.53%	1.60%	1.18%						
	Psych Medicare			0.18%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%						
	% Patient Mix Outpatient (OP)															
	OP Free Care	44.46%		15.47%	12.14%	11.61%	11.67%	11.27%	11.03%	9.00%						
	OP Self Pay	10.45%		27.47%	31.09%	31.71%	30.98%	30.92%	32.08%	32.83%						
	OP Commercial	4.67%		7.83%	8.90%	8.04%	8.72%	8.35%	8.41%	8.30%						
	OP Commercial Medicaid (Bayou Health)	4.50%		30.04%	24.78%	25.59%	24.92%	25.83%	22.83%	24.64%						
	OP Medicaid	23.12%		11.85%	12.90%	13.27%	13.92%	14.30%	16.40%	16.80%						
	OP Medicare	9.87%		7.34%	10.20%	9.79%	9.80%	9.33%	9.26%	8.43%						
	% Patient Mix Emergency Dept (ED)															
	ED Free Care	32.04%		2.68%	1.51%	1.42%	1.55%	1.41%	2.04%	1.31%						
	ED Self Pay	38.06%		41.44%	44.64%	42.86%	39.14%	41.76%	39.11%	37.09%						
	ED Commercial	3.64%		1.00%	1.14%	0.89%	0.92%	1.10%	0.62%	0.74%						
	ED Commercial Medicaid (Bayou Health)	3.00%		48.12%	46.92%	48.62%	52.34%	49.78%	34.04%	35.39%						
	ED Medicaid	12.53%		6.06%	5.31%	5.74%	5.48%	5.36%	23.65%	25.10%						
	ED Medicare	4.64%		0.71%	0.49%	0.46%	0.56%	0.60%	0.55%	0.37%						
Offender Care	**Offender Care**															
	[1]Total # Inpatient Discharges	35														
	% of IP Days	0														
	Total # OP Encounters	458														
	% of OP Encounters	0														
	ED Encounters	206														
	% of ED Visits	0														
	[2]# Telemed visits															
	% of Telemed visits															
*CEA Core Clinical Services	**HIV Care**															
	# HIV Outpatient Clinic visits	506		413	392	315	433	310	297	248						
	Cancer Care															
	# Oncology Infusion visits	285		283	225	223	210	228	233	287						
	Urgent Care Visits															
	# North Urgent Care visits			2,643	3,267	2,704	2,645	3,414	2,927	2,144						
	# Mid City Urgent Care visits									199						
	Trauma Care															
	Level I Trauma Center (Y/N)	N		N	N	N	N	N	N	N						
	Total # prescriptions filled	10,016		5,456	6,403	6,066	6,761	6,817	5,784	6,644						
	# Patient Assistance Prescriptions filled	3,556		545	505	552	361	395	207	323						
	[4]# HIV prescriptions filled	1,067		204	700	586	607	644	721	872						
	# Offender prescriptions	400		N/A	N/A	N/A	N/A	N/A	N/A	N/A						
	# Other prescriptions	4,993		4,707	5,198	4,928	5,793	5,778	4,856	5,449						
	Are prescriptions available same day (Y/N)	Y		Y	Y	Y	Y	Y	Y	Y						
	Avg wait time on prescription in minutes	60		48	10	10	10	9	9	8						

*Indicates core services

[1]Offender admits were used in place of discharges for baseline

[2]Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

[3]LSU BR Health only - outpatient clinic visits and outpatient encounters for FY 2012 (baseline) was adjusted to account for services (i.e., pediatrics, OB/GYN, prisoners) which did not transfer to OLOL

[4]# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for EKL FY12; Data provided by OLOL-LSU HBR for OLOL FY12, LSU HBR FY14 and after

Information currently not available or services not applicable

Last updated 3/9/2015

LSU Health Public-Private Partnership Report Card
FY 2015 - 2nd Quarter

LSU Health BR - A Division of Our Lady of the Lake Regional Medical Center - Baton Rouge, Louisiana

Measure	Comments		Date completed
	Free Care patient mix is low due to the inability to access the Department of Revenue system to verify income. In the past, EKL was allowed access as a public hospital; however, private facilities are not allowed this privilege. This hinders the ability to approve or deny applications when patients do not return applications as requested.		7/9/14
	Inpatient Discharge Days: Differences in patient population and breadth of services provided explains differences in the comparison of patient days. For example: EKL Cardiac patients were transferred to other hospitals if interventional procedures were needed, reducing patient days. OLOL offers full-service cardiac care which increases patient days. The inpatients are defined as all inpatients who have had clinic visits since the transition; patients who have LSU physicians attending, admitting, surgeon or consulting; or who have Medicaid, financial assistance, or are private pay. We considered those to be defined as covered under the CEA, realizing that a subset of the Medicaid, financial assistance, and private pay patients were our patients prior to the transition – but with no accurate way to report them separately. Inpatients - Adult and Peds stats revised based on discussion . It now includes all Self Pay & Medicaid patients based on Lake Classification. Inpatients Psychiatry stats revised based on discussion . It now includes all Self Pay & Medicaid patients based on Lake Classification . The patients with Principal Dx of 290 to 319		7/9/14
	ED Visits: ED patients who have had clinic visits since the transition; who have LSU physicians as the attending, admitting, surgeon or consulting; who have Medicaid, financial assistance, or are private pay. We considered those to be defined as covered under the CEA, realizing that a subset of the Medicaid, financial assistance and private pay patients were our patients prior to the transition – but with no accurate way to report them separately. ED visits revised based on discussion . It includes all Self Pay & Medicaid based on Lake Classification . In addition it also includes Patient Type - Treatment or Patient Type - T that comes through ER - Fast Track eg. Sickle Cell etc.		7/9/14
	Outpatient Encounters/Outpatient Clinic Visits with E&M codes: Due to differences in operational accounting methods between EKL and LSU BRH, outpatient encounters are not equally comparable. Outpatient Encounters Stats revised it includes Outpatient at LSU clinics, Ambulatory , Observation and Outreach patients.		7/9/14
	Observations Days are the patient days of Patient Type Observation or Patient Type Q based on Lake Classification with stay <=72 hrs		7/9/14
	Urgent Care volumes are low due to an issue with charge capture - causing some of the charges to "error out". Will correct on next report.		12/2/14
	Urgent Care statistics section modified to add Midcity Urgent Care as a separate line item		12/15/15
	Charging issues were causing erroneous (lower)reporting of volumes. Urgent Care statistics are modified for the December report to depict encounters as opposed to charges as previously reported.		12/15/15
Operations Milestones		**Impact**	**Date completed**
	Opened new Urgent Care at Midcity Clinic	Improves patient access to urgent care services	12/14/15
Medical equipment Investments			
Technology Investments			
	New EMR implementation complete	Better clinical integration between caregivers within the Baton Rouge Epic system. Better access to patient outcmomes information. Opportunity to enhance patient and population health. Patient access to health data for personal management and tracking on My Chart, the patient portal.	12/14/15

Graduate Medical Education Resident FTEs by Program Specialty

Our Lady of the Lake Regional Medical Center Baton Rouge Based Programs

	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs
FY14 includes LSUHSC, EKL Memorial Hospital, OLOL (Previous EKL), and OLOL Hospital; FY15 includes OLOL only	Anesthesiology	0.7	0.3
	Dermatology	5.8	5.0
	Emergency Medicine	0.9	0.8
	Emergency Medicine-Baton Rouge	27.8	29.3
	General Dentistry[6]	4.8	4.0
	Internal Medicine-EKLMC	34.5	38.5
	Internal Medicine-Dermatology	0.1	-
	Internal MD/Emergency MD	-	0.2
	OB/GYN-EKL	0.7	0.0
	Ophthalmology	2.0	2.0
	Ophthalmology-Retina	1.0	1.0
	Oral Surgery[6]	4.0	6.7
	Orthopedics	3.0	3.5
	Otorhinolaryngology/ENT	8.4	9.7
	Plastic Surgery	0.3	-
	Psychiatry-OLOL	12.0	18.0
	Surgery	18.5	17.0
	Surgery-Vascular	1.0	1.0
	Surgery-Vascular Surgery-Residency	0.5	1.0
Baton Rouge Programs	**19**	**126**	**138**

Information provided by New Orleans School of Medicine 2014 Manpower Report

FY14 Information is from 7/1/2013 to 6/30/2014

FY15 Information is from 1st quarter FY15 (7/1/2014 to 9/30/2014) and the FTE count is subject to change as residents rotate in various specialties throughout each program

[6]FTE count include general dentistry and oral surgery residents in the medical school as part of their residency

LSU Health Public-Private Partnership Report Card
FY 2015 - 2nd Quarter

University Hospital and Clinics - Lafayette, Louisiana

	Measure	UMC Monthly Avg FY 12	UHC Monthly Avg FYE June 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015
Statistics	Total Adult/Pediatric Discharges	308	183	258	285	278	234	264	284						
	*Total Psychiatric Discharges	13													
	Total Discharges	320	183	258	285	278	234	264	284						
	Total observation days	109.63	115	72.65	52.67	64.5	62.92	39.17	57.67						
	ALOS - Adult/Pediatric	4.48	4.48	4.53	4.01	4.19	5.06	4.13	3.98						
	ALOS - Psychiatric	14.13													
	Total IP Discharge Days - Adult/Pediatric	1,378	842	1,169	1,151	1,194	1,185	1,091	1,129						
	Total IP Discharge Days - Psychiatric	179													
	Average Daily Census-Adult and Pedi	44.93	27.45	37.71	37.13	39.80	38.23	36.37	36.42						
	Average Daily Census - Psych	4.66													
	Outpatient Encounters	12,857	10,518	13,004	13,924	14,549	15,201	12,493	13,491						
	Outpatient Clinic Visits with E&M codes	7,899	6,060	6,600	7,322	7,607	8,246	6,370	6,870						
	*ED Visits	3,247	2,694	3,234	3,475	3,505	3,293	3,076	3,303						
	Total # of free care individuals			N/A	N/A	N/A	N/A	N/A	N/A						
	# of free care recipients			71	1,945	10,381	3,719	3,233	6,283						
	# of free care approved applicants			935	918	938	1,130	1,214	995						
Percent Patient Mix by Service	**% Patient Mix Inpatient (IP)**														
	IP Free Care	21.39%	15.31%	19.41%	12.95%	52.91%	23.30%	23.72%	30.40%						
	IP Self Pay	18.76%	12.01%	44.49%	35.69%	-12.96%	16.59%	16.16%	21.69%						
	IP Commercial	5.35%	8.29%	6.78%	10.52%	12.67%	11.62%	17.36%	9.64%						
	IP Commercial Medicaid (Bayou Health)	2.18%	13.86%	9.81%	8.52%	12.70%	8.55%	11.62%	7.50%						
	IP Medicaid	37.13%	28.11%	2.67%	6.41%	13.24%	15.36%	15.16%	12.50%						
	IP Medicare	14.14%	19.09%	16.84%	25.91%	21.44%	24.58%	15.98%	18.27%						
	% Patient Mix Psychiatry (Psych)														
	Psych Free Care	15.95%													
	Psych Self Pay	47.53%													
	Psych Commercial	2.20%													
	Psych Commercial Medicaid (Megellan)	0.00%													
	Psych Medicaid	32.04%													
	Psych Medicare	2.28%													
	% Patient Mix Outpatient (OP)														
	OP Free Care	44.15%	43.21%	8.62%	14.86%	53.33%	24.05%	26.84%	34.29%						
	OP Self Pay	8.49%	11.57%	14.34%	37.55%	-4.08%	23.55%	20.12%	12.66%						
	OP Commercial	6.93%	7.81%	4.31%	11.12%	14.40%	12.44%	13.63%	14.27%						
	OP Commercial Medicaid (Bayou Health)	3.47%	15.27%	63.97%	17.70%	15.79%	15.94%	14.66%	14.08%						
	OP Medicaid	19.02%	3.75%	1.29%	3.47%	3.48%	6.74%	5.14%	5.36%						
	OP Medicare	17.55%	17.84%	7.47%	15.30%	17.08%	17.28%	19.61%	19.34%						
	% Patient Mix Emergency Dept (ED)														
	ED Free Care	38.25%	34.72%	46.45%	45.88%	42.44%	41.76%	42.43%	41.75%						
	ED Self Pay	30.81%	39.03%	22.88%	22.60%	20.90%	20.57%	20.90%	20.56%						
	ED Commercial	5.67%	4.87%	8.46%	9.41%	11.13%	11.96%	10.24%	10.39%						
	ED Commercial Medicaid (Bayou Health)	2.71%	9.16%	9.42%	10.60%	11.18%	11.03%	10.85%	11.63%						
	ED Medicaid	12.74%	2.15%	1.51%	2.21%	2.99%	4.00%	4.06%	4.10%						
	ED Medicare	6.99%	7.82%	11.28%	9.30%	11.36%	10.67%	11.52%	11.57%						
Offender Care	**Offender Care**														
	[1]Total # Inpatient Discharges	4	3	6	5	1	3	7	12						
	% of IP Days	1.06%	2.15%	2.10%	2.20%	0.10%	0.80%	3.80%	3.10%						
	Total # OP Encounters	49	55	76	63	70	102	78	81						
	% of OP Encounters	0.38%	0.54%	0.58%	0.45%	0.48%	0.67%	0.62%	0.60%						
	ED Encounters	91	62	77	79	66	101	44	51						
	% of ED Visits	2.79%	2.25%	2.10%	2.20%	1.80%	3.00%	1.30%	1.40%						
	[2]# Telemed visits														
	% of Telemed visits														
*CEA Core Clinical Services	**HIV Care**														
	# HIV Outpatient Clinic visits	312	248	249	251	296	404	310	234						
	Cancer Care														
	# Oncology Infusion visits	129	160	363	322	550	629	526	325						
	Outpatient Pharmacy Assistance														
	Total # prescriptions filled	7,043	6,095	5,662	5,577	5,233	5,508	4,601	5,491						
	# Patient Assistance Prescriptions filled	3,269	2,218	1,909	1,875	1,738	1,820	1,454	1,626						
	[4]# HIV prescriptions filled	263	N/A	155	131	180	158	133	160						
	# Offender prescriptions	N/A	N/A	N/A	N/A	N/A	99	103	97						
	# Other prescriptions	3,511	3,869	3,598	3,571	3,315	3,431	2,911	3,608						
	Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y						
	Avg wait time on prescription in minutes	60	28.75	15-20	15-20	15-20	15-20	15-20	15-20						

*Indicates core services

[1]Offender admits were used in place of discharges for baseline

[2]Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

[4]# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for FY12 and FY14; Data provided by UHC for FY15 and after

Information currently not available or services not applicable

Last updated 3/9/2015

LSU Health Public-Private Partnership Report Card
FY 2015 - 2nd Quarter

University Hospital and Clinics - Lafayette, Louisiana

Footnotes	Comments	Date Completed
	UHC went live in our outpatient clinics with Cerner EMR	4/21/14
	As part of that implementation, we restricted patient volumes to 50% for the clinics as per best practice for new computer system installations.	4/21/14
	On June 11, we went live for the hospital and inpatient EMR Cerner System. These events had a direct impact and did reduce our volumes during April and May	6/11/14
	Free Care $5,593,481; Clinic visits were lower than previous month due to new EMR Cerner System for the hospital 6/11/14.	6/14/14
	7/14 Free Care $3,594,755	7/1/14
	Note that Pending Medicaid is in our Self Pay Bucket with Cerner.	
	8/14 Free Care $2,450,357	8/1/14
	9/14 Free Care $9,602,508; The payor mix for Self Pay is negative as this rolled into Free Care. There was a transition period when we transferred to Cerner - this contributes to the catch up of Free Care.	9/1/14
	10/14 Offender admits were estimated based on what is available & trends until data is available.	10/1/14
	10/14 Free Care $4,596,515	10/1/14
	11/14 Free Care $4,598,360	11/1/14
	12/14 Free Care $7,043,405	12/1/14
	1/15 Free Care $6,222,996. Was able to get a report to show when the free care discounts were applied in Cerner. True up done in 1/15 to go back to 7/14. Numbers for 7/14 - 9/14 show a wide swing due to the transition to Cerner. UHC was not able to get the number of non-serviced Free Care individuals will be Not applicable.	1/15/15

Operations Milestones	Accomplishment	Impact	Date Completed
Medical Equipment Investments			
Technology Investments			

Graduate Medical Education Resident FTEs by Program Specialty

University Medical Center and Clinics Lafayette Based Programs

	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs
FY14 includes HCSD/University Medical Center and University Hospital & Clinics, and Lafayette General Medical Center; FY15 includes University Hospitals & Clinics and Lafayette General Medical Center	Anesthesiology	0.5	0.3
	Internal Medicine-Cardiology	1.0	1.0
	OB/GYN	5.0	5.0
	OB/GYN Fellows	0.1	-
	Orthopedics	2.0	2.0
	Ophthalmology	5.0	4.0
	Ophthalmology-Retina	1.0	1.0
	Otorhinolaryngology/ENT	4.8	5.4
	Surgery	8.7	9.0
	UMC-Family Medicine	23.2	24.3
	UMC-Family Medicine-Geriatrics	0.1	1.0
	UMC-Internal Medicine	26.1	26.8
Lafayette Programs	**12**	**77.5**	**79.8**

Information provided by New Orleans School of Medicine 2014 Manpower Report
FY14 Information is from 7/1/2013 to 6/30/2014
FY15 Information is from 1st quarter FY15 (7/1/2014 to 9/30/2014) and the FTE count is subject to change as residents rotate in various specialties throughout each program

LSU Health Public-Private Partnership Report Card
FY 2015 - 2nd Quarter

Leonard J. Chabert Medical Center - Houma, Louisiana

	Measure	LJC Monthly Avg FY 12	LJC Monthly Avg FYE June 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015
Statistics	Total Adult/Pediatric Discharges	302	223	346	356	309	353	343	326						
	*Total Psychiatric Discharges	79	84	74	84	81	94	63	103						
	Total Discharges	381	306	420	440	390	447	406	429						
	Total observation days	152	128	122.42	139.29	126.42	145.96	120.25	65.71						
	ALOS - Adult/Pediatric	4.11	4.19	4.60	4.80	4.70	4.70	4.36	2.72						
	ALOS - Psychiatric	8.88	6.99	7.40	7.30	7.10	6.90	4.80	7.01						
	Total IP Discharge Days - Adult/Pediatric	1,241	934	346	356	309	353	343	886						
	Total IP Discharge Days - Psychiatric	700	584	76	84	81	94	63	722						
	Average Daily Census-Adult and Pedi	41.03	30	30.50	32.70	28.30	33.40	33.20	22.81						
	Average Daily Census - Psych	22.97	19	18.20	20.20	19.20	19.50	19.80	17.61						
	Outpatient Encounters	13,779	14,448	7,846	10,653	12,942	12,373	12,145	11,290						
	Outpatient Clinic Visits with E&M codes	7,948	8,556	5,761	9,176	10,216	10,712	8,625	9,533						
	*ED Visits	2,726	2,135	2,085	1,865	2,893	2,954	2,843	2,552						
	Total # of free care individuals														
	# of free care recipients														
	# of free care approved applicants														
Percent Patient Mix by Service	**% Patient Mix Inpatient (IP)**														
	IP Free Care	19.56%	13.92%												
	IP Self Pay	6.54%	10.55%	37.89%	33.51%	30.93%	31.94%	37.80%	37.92%						
	IP Commercial	6.43%	9.07%	9.60%	10.83%	2.84%	8.49%	6.54%	7.18%						
	IP Commercial Medicaid (Bayou Health)	3.08%	15.35%												
	IP Medicaid	43.64%	24.41%	27.90%	29.20%	41.18%	34.79%	31.00%	32.70%						
	IP Medicare	19.47%	25.45%	24.61%	26.46%	25.05%	24.79%	24.66%	22.20%						
	% Patient Mix Psychiatry (Psych)														
	Psych Free Care	22.23%	10.96%												
	Psych Self Pay	19.56%	30.11%												
	Psych Commercial	7.58%	4.60%												
	Psych Commercial Medicaid (Magellan)	10.03%	21.89%												
	Psych Medicaid	24.99%	14.56%												
	Psych Medicare	15.57%	17.76%												
	% Patient Mix Outpatient (OP)														
	OP Free Care	41.12%	36.15%												
	OP Self Pay	8.89%	11.84%	40.37%	43.79%	36.32%	46.77%	51.18%	45.44%						
	OP Commercial	8.52%	9.82%	15.44%	12.70%	19.49%	11.13%	10.45%	11.06%						
	OP Commercial Medicaid (Bayou Health)	3.92%	15.53%												
	OP Medicaid	17.09%	3.84%	18.47%	17.35%	23.83%	19.16%	17.06%	21.52%						
	OP Medicare	20.15%	22.68%	25.72%	26.16%	20.36%	22.94%	21.32%	21.98%						
	% Patient Mix Emergency Dept (ED)														
	ED Free Care	38.22%	28.24%												
	ED Self Pay	26.40%	34.63%												
	ED Commercial	7.41%	8.28%												
	ED Commercial Medicaid (Bayou Health)	2.63%	12.13%												
	ED Medicaid	14.48%	4.17%												
	ED Medicare	8.65%	10.38%												
Offender Care	**Offender Care**														
	[1]Total # Inpatient Discharges	5	4	4	3	5	7	3	2						
	% of IP Days	1.29%	1.25%	0.89%	0.22%	0.66%	1.07%	0.89%	0.14%						
	Total # OP Encounters	42	21	26	25	14	21	21	25						
	% of OP Encounters	0.30%	0.14%	0.33%	0.23%	0.11%	0.17%	0.17%	0.22%						
	ED Encounters	60	46	81	67	78	70	51	75						
	% of ED Visits	2.21%	2.16%	3.88%	3.59%	2.70%	2.37%	1.79%	2.94%						
	[2]# Telemed visits														
	% of Telemed visits														
*CEA Core Clinical Services	**HIV Care**														
	[5]# HIV Clinic visits	144	120	88	73	67	78	74	55						
	Cancer Care														
	# Oncology Infusion visits	132	134	268	308	348	333	347	370						
	Outpatient Pharmacy Assistance														
	Total # prescriptions filled	4,319	4,584	4,708	4,650	4,934	5,098	4,213	4,934						
	# Patient Assistance Prescriptions filled	887	360	230	271	269	272	195	175						
	[4]# HIV prescriptions filled	108	N/A	0	1	3	3	N/A	4						
	# Offender prescriptions	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A						
	# Other prescriptions	3,324	4,224	4,478	4,378	4,662	4,823	4,018	4,755						
	Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y						
	Avg wait time on prescription in minutes	60	34	30	20	30	30	30	30						

*Indicates core services

[1]Offender admits were used in place of discharges for baseline

[2]Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

[4]# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014; LJC is not currently participating in the LA ADAP.

[5]LJC only-HIV clinic visits based on clinic visits with an HIV principle diagnosis code

Data provided by LSU HCSD for FY12 and FY14; Data provided by LJC for FY15 and after

Information currently not available or services not applicable

Last updated 3/9/2015

LSU Health Public-Private Partnership Report Card
FY 2015 - 2nd Quarter

Leonard J. Chabert Medical Center - Houma, Louisiana			
Measure	**Comments**		**Date completed**
	LJC transitioned to Epic system on June 30, 2014		7/1/14
	Free Care is within Self Pay - Starting July 2014. System Still building reports to separate out. Still manually estimated at previous levels		9/30/14
Operations Milestones	**Accomplishment**	**Impact**	**Date completed**
Medical Equipment Investments			
Technology Investments			

Graduate Medical Education Resident FTEs by Program Specialty

Leonard J. Chabert Houma Based Programs

	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs
FY14 HCSD/Leonard J. Chabert Medical Center; FY15 Ochsner/Leonard J. Chabert Medical Center only	Family Medicine	2.1	2.7
	Internal MD/Emergency MD	0.7	-
	Ophthalmology	3.0	3.0
	Phys Med & Rehab	2.0	2.0
Houma Programs	**4**	**7.8**	**7.7**

Information provided by New Orleans School of Medicine 2014 Manpower Report

FY14 Information is from 7/1/2013 to 6/30/2014

FY15 Information is from 1st quarter FY15 (7/1/2014 to 9/30/2014) and the FTE count is subject to change as residents rotate in various specialties throughout each program

LSU Health Public-Private Partnership Report Card
FY 2015 - 2nd Quarter

Interim LSU Hospital - New Orleans, Louisiana

	Measure	ILH Monthly Avg FY12	ILH Monthly Avg FYE June 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015
Statistics	Total Adult/Pediatric Discharges	861	718	829	839	757	769	698	809						
	*Total Psychiatric Discharges	106	105	130	104	120	136	110	144						
	Total Discharges	966	822	959	943	877	905	808	953						
	Total observation days	251	426	358	409	366	357	351	397						
	ALOS - Adult/Pediatric	5.31	6.02	5.59	6.63	5.97	5.4	6.08	7.07						
	ALOS - Psychiatric	10.09	10.36	9.79	10.56	10.77	8.91	10.2	9.64						
	Total IP Discharge Days - Adult/Pediatric	4,568	4,300	4,636	5,212	4,520	4,155	4,247	5,723						
	Total IP Discharge Days - Psychiatric	1,065	1,091	1,273	1,098	1,293	1,213	1,123	1,389						
	Average Daily Census-Adult and Pedi	149.61	140.12	162.87	155	142	143	143	139						
	Average Daily Census - Psych	34.25	34.75	38	38	38	38	38	38						
	Outpatient Encounters	20,311	21,376	21,072	19,812	22,841	25,324	21,226	21,826						
	Outpatient Clinic Visits with E&M codes	12,536	14,556	13,352	12,323	13,028	13,217	12,767	13,445						
	*ED Visits	3,953	5,720	6,328	6,606	6,530	5,916	5,220	5,587						
	Total # of free care individuals			7,046	7,175	7,302	7,400	7,797	7,427						
	# of free care recipients			7,040	6,346	7,780	5,353	4,356	5,318						
	# of free care approved applicants			1,136	1,143	1,279	1,230	1,014	903						
Percent Patient Mix by Service	**% Patient Mix Inpatient (IP)**														
	IP Free Care	8.52%	5.38%	6.00%	6.00%	9.00%	10.00%	7.00%	9.00%						
	IP Self Pay	17.18%	9.15%	7.00%	9.00%	7.00%	8.00%	8.00%	10.00%						
	IP Commercial	9.67%	7.94%	18.00%	14.00%	19.00%	14.00%	10.00%	8.00%						
	IP Commercial Medicaid (Bayou Health)	4.62%	11.54%	14.00%	15.00%	13.00%	14.00%	13.00%	8.00%						
	IP Medicaid	47.19%	49.52%	45.00%	45.00%	40.00%	40.00%	44.00%	47.00%						
	IP Medicare	9.14%	14.45%	10.00%	11.00%	13.00%	14.00%	17.00%	19.00%						
	% Patient Mix Psychiatry (Psych)														
	Psych Free Care	3.95%	0.90%	2.00%	2.00%	1.00%	2.00%	2.00%	2.00%						
	Psych Self Pay	29.39%	23.43%	33.00%	32.00%	27.00%	28.00%	30.00%	22.00%						
	Psych Commercial	4.06%	1.64%	2.00%	4.00%	30.00%	2.00%	1.00%	3.00%						
	Psych Commercial Medicaid (Megellan)	9.81%	33.18%	31.00%	22.00%	27.00%	33.00%	33.00%	40.00%						
	Psych Medicaid	35.97%	21.24%	19.00%	22.00%	27.00%	10.00%	10.00%	9.00%						
	Psych Medicare	16.41%	19.21%	13.00%	18.00%	15.00%	24.00%	25.00%	24.00%						
	% Patient Mix Outpatient (OP)														
	OP Free Care	26.12%	17.24%	25.00%	29.00%	33.00%	36.00%	38.00%	38.00%						
	OP Self Pay	15.25%	12.15%	11.00%	11.00%	17.00%	19.00%	17.00%	17.00%						
	OP Commercial	4.70%	4.00%	7.00%	7.00%	7.00%	7.00%	7.00%	6.00%						
	OP Commercial Medicaid (Bayou Health)	5.27%	11.22%	15.00%	14.00%	11.00%	15.00%	15.00%	11.00%						
	OP Medicaid	37.85%	41.51%	30.00%	26.00%	19.00%	10.00%	10.00%	14.00%						
	OP Medicare	9.63%	12.36%	12.00%	13.00%	13.00%	13.00%	13.00%	14.00%						
	% Patient Mix Emergency Dept (ED)														
	ED Free Care	12.75%	8.59%	13.00%	16.00%	16.00%	18.00%	17.00%	18.00%						
	ED Self Pay	38.13%	31.76%	31.00%	27.00%	36.00%	39.00%	39.00%	39.00%						
	ED Commercial	5.34%	4.20%	10.00%	9.00%	11.00%	11.00%	11.00%	8.00%						
	ED Commercial Medicaid (Bayou Health)	4.47%	10.29%	13.00%	14.00%	15.00%	15.00%	13.00%	11.00%						
	ED Medicaid	26.89%	30.32%	22.00%	21.00%	11.00%	8.00%	9.00%	12.00%						
	ED Medicare	6.22%	9.87%	10.00%	12.00%	10.00%	10.00%	11.00%	10.00%						
Offender Care	**Offender Care**														
	[1]Total # Inpatient Discharges	31	46	28	25	24	26	17	22						
	% of IP Days	4.08%	3.86%	1.90%	2.00%	3.00%	4.00%	2.00%	1.00%						
	Total # OP Encounters	239	283	549	493	571	634	446	477						
	% of OP Encounters	1.17%	1.40%	2.60%	2.00%	2.00%	3.00%	2.00%	2.00%						
	ED Encounters	245	228	269	272	268	277	254	240						
	% of ED Visits	6.19%	4.01%	4.30%	4.00%	4.00%	5.00%	5.00%	4.00%						
	[2]# Telemed visits	325		0	0	0	48	31	0						
	% of Telemed visits	1.60%		0	0	0	0.08%	0.07%	0.00%						
*CEA Core Clinical Services	**HIV Care**														
	# HIV Outpatient Clinic visits	502	928	1,308	1,238	1,224	1,310	1,039	1,129						
	Cancer Care														
	# Oncology Infusion visits	323	491	496	441	376	472	424	425						
	Trauma Care														
	Level I Trauma Center (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y						
	Outpatient Pharmacy Assistance														
	Total # prescriptions filled	8,765	5,547	4,788	4,484	4,874	4,986	4,109	5,006						
	# Patient Assistance Prescriptions filled	5,140	2,635	2,564	1,780	1,860	1,973	1,560	1,829						
	[4]# HIV prescriptions filled	1,790	3	N/A	2	0	0	0	0						
	# Offender prescriptions	205	469	322	253	497	361	320	562						
	# Other prescriptions	1,630	2,446	2,564	2,449	2,517	2,652	2,229	2,615						
	Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y						
	Avg wait time on prescription in minutes	90	29	25	25	25	20	20	20						

*Indicates core services

[1]Offender admits were used in place of discharges for baseline

[2]Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

[4]# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for FY12; Data provided by ILH for FY14 and after

Information currently not available or services not applicable

Last updated 3/9/2015

LSU Health Public-Private Partnership Report Card
FY 2015 - 2nd Quarter

Interim LSU Hospital - New Orleans, Louisiana

Measure	Comments		Date completed
Operations Milestones	**Accomplishment**	**Impact**	**Date completed**
	Roll out of "Don't Hesitate- Escalate" campaign	Catchphrase and campaign to escalate problems and processes in order to quickly faciliate problem resolution	10/14/14
	Created a mini Ebola isolation unit with appropriate workflow processes, video capability for Telemed, PPE donning and doffing stations, hazardous waste storage, and mini laboratory on our negative pressure isolation unit; added additional negative pressure rooms and equipment 7 east to be able to open for acute care in the event of an Ebola Patient on 7 West or in the event of increased census	Created workflow processes, policies and procedures, obtained PPE, etc to be able to take care of Ebola patients	10/14/14
	Implemented centralized scheduling	Involved the patient in the scheduling process in order to increase patient satisfaction and decrease the "no show" rate	11/1/14
	Implemented a new insurance verificaiton process for procedures	Increase insurance authorizations and patient education on their benefits and payments	11/1/14
	Decentralized registration in the Poydras and UMOB clinics	Decreased patient wait times	12/1/14
Capital Investments			
$ 54,368.39	Radial Setting Clamps	Update technology in Surgery	10/7/14
$ 6,945.48	Bundle Skeeter Drill	Update technology in Surgery	10/15/14
$ 34,673.25	Surgical Power Instruments	Replace old equipment in Surgery	10/14/14
$ 19,347.50	Skin Grafting System	Update technology in Surgery	10/16/14
$ 42,510.00	Bronchial Thermoplasty Controller	Update technology in Surgery	10/6/14
$ 32,890.67	Endoscopic Video System / Scope	Update technology	11/3/14
$ 45,596.80	Nexgen Logiq Compact digital ultrasound console	Update technology	11/18/14
$ 12,581.81	Flex intubation video endoscope	Update technology in Anesthesia	11/19/14
$ 50,465.55	Aquarius CT Urodynamic System	Update technology in Urology Clinic	12/3/14
$ 27,457.63	Olympus Videoscope	Replace old equipment in Respiratory Therapy	12/10/14
$ 44,630.39	GXIV-2-D GENEXPERT IV Instrument	Update technology for Laboratory PCR testing	12/16/14
$ 371,467.47			

LSU Health Public-Private Partnership Report Card
FY 2015 - 2nd Quarter

Graduate Medical Education Resident FTEs by Program Specialty

Interim Louisiana Hospital New Orleans Based Programs

	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs
FY14 and FY15 includes HCSD/MCLNO, LSUHSC department accounts, and LA Children's Medical Center	Anesthesiology	6.3	7.0
	Child Neurology	0.6	-
	Dermatology	4.0	3.4
	Emergency Medicine-Hyperbaric	2.0	1.0
	Emergency Medicine	35.3	35.6
	ENT-Neurotology	-	1.0
	Family Medicine	1.0	0.7
	General Dentistry[6]	5.8	-
	Internal MD/Emergency MD	5.4	5.4
	LSU PM&R/Pain Medicine	0.5	0.5
	Internal Medicine	25.2	24.9
	Internal Medicine-Cardiology Interventional	1.0	1.0
	Internal Medicine-Endocrine	1.9	1.9
	Internal Medicine-GI	2.4	2.2
	Internal Medicine-Hematology/Oncology	5.1	5.2
	Internal Medicine Infectious Disease	3.3	3.0
	Internal medicine-Nephrology	1.6	1.9
	Internal Medicine-Pulmonary/CRIT	5.1	5.0
	Internal Medicine-Rheumatology	3.0	4.0
	Internal Medicine-Cardiology	6.1	6.1
	Internal Medicine-Dermatology	0.3	0.7
	Internal Medicine-Geriatrics	-	1.0
	Internal Medicine-Pediatrics	8.1	6.2
	Neurology	8.2	6.6
	Neurology Fellows	3.3	2.0
	Neurosurgery	2.8	3.0
	OB/GYN	8.9	8.7
	OB/GYN Fellows	0.2	0.3
	Ophthalmology	4.7	4.7
	Ophthalmology-Retina	1.0	1.0
	Oral Surgery[6]	19.8	8.0
	Orthopedics	7.5	7.5
	Otorhinolaryngology/ENT	1.8	2.0
	Pathology	7.5	9.5
	Pediatrics	-	0.2
	Pediatrics-A/I	0.4	0.4
	Pediatrics/Emergency Medicine	-	0.5
	Phys Med & Rehab	3.9	3.9
	Plastic Surgery	2.0	3.0
	Plastic Surgery-Integrated	-	3.3
	Psychiatry	21.2	24.0
	Psychosomatic Medicine	-	1.0
	Radiology	9.7	10.1
	Surgery[7]	13.0	18.9
	Surgery-Trauma Critical	2.0	2.0
	Surgery-Vascular Surgery Residency	1.2	2.7
	Urology-Female Pelvic Reconstruction Fellowship	0.1	-
	Radiology-Women's & Breast Imaging	0.5	1.0
New Orleans Programs	**48**	**243.7**	**242.0**

Information provided by New Orleans School of Medicine 2014 Manpower Report

FY14 Information is from 7/1/2013 to 6/30/2014

FY15 Information is from 1st quarter FY15 (7/1/2014 to 9/30/2014) and the FTE count is subject to change as residents rotate in various specialties throughout each program

[6]FTE count include general dentistry and oral surgery residents in the medical school as part of their residency

[7]ILH includes 4.3 surgery residents in labs

LSU Health Public-Private Partnership Report Card
FY 2015 - 2nd Quarter

Moss Memorial Health Clinic - Lake Charles, Louisiana

	Measure	WOM Monthly Avg FY 12	MMHC Monthly Avg FYE June 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015
Statistics	Total Adult/Pediatric Discharges	80	368	405	399	375	437	382	423						
	*Total Psychiatric Discharges	18	78	71	68	75	92	71	70						
	Total Discharges	98	446	476	467	450	529	453	453						
	Total observation days	21	70	122	103.2	122.7	123.8	107.1	96.5						
	ALOS - Adult/Pediatric	4.06	4.75	4.53	4.32	4.22	4.56	5.03	4.66						
	ALOS - Psychiatric	14.59	7.24	6.99	7.31	6.93	6.85	7.37	7.07						
	Total IP Discharge Days - Adult/Pediatric	324	1,751	1,835	1,725	1,583	1,991	1,922	1,973						
	Total IP Discharge Days - Psychiatric	266	560	496	497	520	630	523	495						
	Average Daily Census-Adult and Pedi	10.78	58	56.00	53.00	61.00	63.00	58.00	63.00						
	Average Daily Census - Psych	8.21	18	16.00	16.00	18.00	19.00	18.00	18.00						
	Outpatient Encounters	7,128	7,983	9,130	8,782	9,021	9,694	7,674	8,342						
	Outpatient Clinic Visits with E&M codes	3,907	5,402	6,133	6,145	6,208	6,597	5,139	5,647						
	*ED Visits	1,982	2,702	3,087	3,199	3,319	3,304	3,133	3,501						
	Total # of free care individuals														
	# of free care recipients			2,787	2,780	2,811	2,856	2,430	2,507						
	# of free care approved applicants														
Percent Patient Mix by Service	**% Patient Mix Inpatient (IP)**														
	IP Free Care	42.55%	11.07%	5.75%	8.46%	14.91%	23.96%	15.45%	17.64%						
	IP Self Pay	11.28%	9.05%	24.76%	17.62%	20.03%	7.28%	8.01%	11.61%						
	IP Commercial	4.60%	7.25%	3.92%	11.13%	5.18%	9.24%	7.39%	8.01%						
	IP Commercial Medicaid (Bayou Health)	0.57%	39.48%	41.62%	33.68%	36.01%	39.78%	50.36%	45.67%						
	IP Medicaid	25.83%	18.07%	9.13%	13.45%	9.85%	4.87%	3.17%	2.84%						
	IP Medicare	14.18%	15.09%	14.82%	15.65%	14.02%	14.87%	15.61%	14.24%						
	% Patient Mix Psychiatry (Psych)														
	Psych Free Care	24.08%	8.73%	5.63%	13.24%	12.31%	13.33%	16.63%	8.89%						
	Psych Self Pay	35.11%	20.71%	30.99%	29.41%	25.58%	21.90%	15.30%	31.72%						
	Psych Commercial	2.72%	5.41%	1.41%	4.41%	0.00%	1.43%	1.91%	1.62%						
	Psych Commercial Medicaid (Megellan)	0.00%	55.08%	47.89%	45.59%	54.23%	52.54%	58.89%	45.66%						
	Psych Medicaid	32.32%	2.50%	4.23%	0.00%	1.15%	0.00%	0.00%	2.22%						
	Psych Medicare	5.76%	7.58%	9.86%	7.35%	6.73%	10.79%	7.27%	9.90%						
	% Patient Mix Outpatient (OP)														
	OP Free Care	49.54%	50.97%	46.44%	47.10%	46.63%	45.96%	44.93%	44.23%						
	OP Self Pay	11.78%	12.25%	13.37%	12.94%	13.21%	13.84%	14.90%	13.79%						
	OP Commercial	6.01%	7.69%	11.20%	11.03%	11.60%	11.35%	11.31%	11.36%						
	OP Commercial Medicaid (Bayou Health)	0.74%	9.80%	10.15%	10.52%	9.99%	10.81%	10.21%	11.36%						
	OP Medicaid	14.05%	2.11%	1.20%	1.27%	0.95%	1.34%	0.89%	1.25%						
	OP Medicare	17.28%	17.13%	17.64%	17.15%	17.61%	16.70%	17.76%	18.00%						
	% Patient Mix Emergency Dept (ED)														
	ED Free Care	45.53%	17.90%	14.80%	17.32%	14.91%	15.90%	14.59%	16.25%						
	ED Self Pay	28.89%	31.00%	38.30%	36.07%	34.56%	35.02%	35.17%	32.53%						
	ED Commercial	4.75%	5.22%	5.50%	5.94%	5.88%	6.60%	5.90%	6.66%						
	ED Commercial Medicaid (Bayou Health)	0.64%	32.51%	28.60%	30.35%	33.53%	32.32%	33.64%	34.02%						
	ED Medicaid	9.42%	6.09%	3.80%	2.78%	3.71%	2.63%	2.55%	2.74%						
	ED Medicare	6.84%	7.28%	9.00%	7.53%	7.41%	7.57%	8.14%	7.80%						
Offender Care	**Offender Care**														
	[1]Total # Inpatient Discharges	1	2	0	1	1	4	2	0						
	% of IP Days	0.99%	0.16%	0.00%	0.04%	0.04%	0.28%	0.12%	0.00%						
	Total # OP Encounters	43	88	101	97	82	104	77	106						
	% of OP Encounters	0.60%	0.44%	0.41%	0.41%	0.34%	0.40%	0.37%	0.46%						
	ED Encounters	78	28	14	33	23	29	17	24						
	% of ED Visits	3.94%	0.68%	0.30%	0.69%	0.47%	0.59%	0.38%	0.47%						
	[2]# Telemed visits														
	% of Telemed visits														
*CEA Core Clinical Services	**HIV Care**														
	# HIV Clinic visits	294	213	156	194	198	184	169	195						
	Cancer Care														
	# Oncology Infusion visits	76	58	45	54	53	79	81	81						
	Urgent Care Visits														
	# Urgent Care visits		1,347	1,553	1,611	1,639	1,685	1,525	1,780						
	Mental Health HIV														
	# Mental Health HIV Clinic visits		20	0	0	10	39	23	23						
	Outpatient Pharmacy Assistance														
	Total # prescriptions filled	7,537	8,154	9,023	8,844	8,945	9,756	6,760	6,746						
	# Patient Assistance Prescriptions filled	3,225	2,312	2,167	2,253	2,220	2,408	1,812	2,112						
	[4]# HIV prescriptions filled	192	N/A	30	43	46	58	42	68						
	# Offender prescriptions	61	2,199	2,143	2,039	2,105	2,487	1,167	123						
	# Other prescriptions	4,059	3,644	4,683	4,509	4,574	4,803	3,739	4,443						
	Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y						
	Avg wait time on prescription in minutes	45	30	30	30	30	30	30	30						

*Indicates core services

[1]Offender admits were used in place of discharges for baseline

[2]Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

[4]# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for FY12; Data provided by MMHC for FY14 and after

Information currently not available or services not applicable

Last updated 3/9/2015

LSU Health Public-Private Partnership Report Card
FY 2015 - 2nd Quarter

Moss Memorial Health Clinic - Lake Charles, Louisiana

Measure	Comments	Date completed
	Number of Free Care Recipients includes LCMH Inpatients, LCMH Pysch Patients, LCMH ED Patients, and MMHC Outpatients. These are all 100% Free Care.	10/1/14
	Payer Mix % calculated on the base numbers in this report and do not represent the payer mix for the entire hospital. Free Care % includes only 100% free care patients and the Self-Pay % includes partial free care, pending free care, pending Medicaid, in addition to true self-pay.	11/1/14
	OP Encounters and visits are lower in November due to 1) Holidays, which is a trend every year, 2) The Pedi Clinic was downsized in Nov. from 5 days a week to 1 day a week with the majority of the pedi patients are being seen at LSU Family Practice, 3) there were several provider vacation days in the month, and 4) our CT Scanner was down for three days in the month.	11/1/14
	The offender prescriptions are low in December because the local prison decided to go elsewhere to fill their prescriptions.	11/1/14
	The methodology for capturing inpatients (including discharges, observation days, ALOS, discharges days, and daily census) and ED patients: is all patients that had a clinic visit at Moss Memorial since transition regardless of financial class, all patients that have a medical record that starts with 990 regardless of financial class (the old Moss record number with a 990 in the front of the number); all Medicaid patients (including the Bayou Health Plans); all self-pay patients, and all UCC patients (100% uncompensated care).	12/1/14
	The offender prescriptions are low in December because the local prison decided to go elsewhere to fill their prescriptions.	12/1/14

Operations Milestones	Accomplishment	Impact	Date completed
	PCA software that checks for eligibility for medical necessity implemented	Accuracy of eligibility	10/1/14
	Implemenation of Patient Secure as a pilot program in Urgent Care	Help with patient identification and helps to prevent identity theft.	10/13/14
	A QSI server installed for the retail pharmacy with new computers	Accuracy, speed in which scripts can be filled	10/13/14
	Podiatry clinic established with two podiatrist on staff.	Improvement of care and local access for the community	10/31/14
	Full implementation of patient secure in all Primary Care clinics	Help with patient identification and helps to prevent identity theft.	11/18/14
	Increased Sleep Lab from 2 to 4 beds	Better accomodations of increased patient volume; Enhance patient care	12/16/14
Medical Equipment Investments			
Technology Investments			

Graduate Medical Education Resident FTEs by Program Specialty

Lake Charles Memorial Hospital Lake Charles Based Programs

	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs
FY14 and FY15 is Lake Charles Memorial Hospital only (LSU affiliated community based residency only)	Family Medicine-Lake Charles	24.0	24.2
Lake Charles Programs	**1**	**24.0**	**24.2**

Information provided by New Orleans School of Medicine 2014 Manpower Report

FY14 Information is from 7/1/2013 to 6/30/2014

FY15 Information is from 1st quarter FY15 (7/1/2014 to 9/30/2014) and the FTE count is subject to change as residents rotate in various specialties throughout each program

LSU Health Public-Private Partnership Report Card
FY 2015 - 2nd Quarter

Rapides Regional Medical Center & CHRISTUS St. Francis Cabrini Hospital - Alexandria, Louisiana

	Measure	HPL Monthly Avg FY 12	Rapides/Christus Monthly Avg FYE Sep 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015
Statistics	Total Adult/Pediatric Discharges	130	2,233	2,272	2,162	2,197	2,249	2,133	2,398						
	*Total Psychiatric Discharges	44	39	63	63	58	56	57	61						
	Total	174	2,272	2,335	2,225	2,255	2,305	2,190	2,459						
	Total observation days		652	675	676	633	683	593	621						
	ALOS - Adult/Pediatric	5.36													
	ALOS - Psychiatric	10.97													
	Total IP Discharge Days - Adult/Pediatric	695													
	Total IP Discharge Days - Psychiatric	483													
	Average Daily Census-Adult and Pedi	22.80	347	410	395	398	400	400	414						
	Average Daily Census - Psych	15.60													
	Outpatient Encounters		28,033	28,248	27,721	28,696	27,932	23,282	26,747						
	Outpatient Clinic Visits with E&M codes	3,196													
	*ED Visits		10,004	10,586	10,181	10,727	12,933	8,526	4,729						
	Total # of free care individuals														
	# of free care recipients														
	# of free care approved applicants														
Percent Patient Mix by Service	**% Patient Mix Inpatient (IP)**														
	IP Free Care & Self Pay		9.72%	10.68%	11.61%	10.72%	9.46%	9.83%	10.53%						
	IP Commercial														
	IP Commercial Medicaid (Bayou Health)		12.80%	12.61%	12.84%	14.41%	13.42%	13.97%	13.91%						
	IP Medicaid		4.69%	6.14%	4.79%	3.60%	3.54%	3.47%	2.77%						
	IP Medicare														
	% Patient Mix Psychiatry (Psych)														
	Psych Free Care														
	Psych Self Pay														
	Psych Commercial														
	Psych Commercial Medicaid (Megellan)														
	Psych Medicaid														
	Psych Medicare														
	% Patient Mix Outpatient (OP)														
	OP Free Care & Self Pay		18.25%	21.40%	22.10%	22.10%	17.46%	17.14%	20.87%						
	OP Commercial														
	OP Commercial Medicaid (Bayou Health)		15.71%	13.00%	13.20%	13.70%	14.03%	14.53%	18.34%						
	OP Medicaid		2.62%	2.70%	2.80%	2.80%	2.20%	2.03%	3.05%						
	OP Medicare														
	% Patient Mix Emergency Dept (ED)														
	ED Free Care & Self Pay		23.03%	25.69%	25.50%	23.93%	22.65%	17.81%	22.34%						
	ED Commercial														
	ED Commercial Medicaid (Bayou Health)		28.24%	25.35%	27.53%	28.39%	25.40%	20.50%	26.99%						
	ED Medicaid		2.92%	3.16%	3.29%	3.29%	2.72%	2.05%	2.38%						
	ED Medicare														
Offender Care	**Offender Care**														
	[1]Total # Inpatient Discharges		5	7	8	10	1	4	5						
	% of IP Days		0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%						
	Total # OP Encounters		42	72	52	67	30	14	23						
	% of OP Encounters		0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%						
	ED Encounters		8	12	8	9	1	2	0						
	% of ED Visits		0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%						
	[2]# Telemed visits		0	0	0	0	0	0	0						
	% of Telemed visits		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%						
*CEA Core Clinical Services	**HIV Care**														
	# HIV Outpatient Clinic visits														
	Cancer Care														
	# Oncology Infusion visits	78													
	Trauma Care														
	Level I Trauma Center (Y/N)														
	Outpatient Pharmacy Assistance														
	Total # prescriptions filled														
	# Patient Assistance Prescriptions filled														
	[4]# HIV prescriptions filled														
	# Offender prescriptions														
	# Other prescriptions														
	Are prescriptions available same day (Y/N)														
	Avg wait time on prescription in minutes														

*Indicates core services

[1]Offender admits were used in place of discharges for baseline

[2]Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

[4]# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

++Working with partner to obtain report card data

Data provided by LSU HCSD for FY12; Data provided by Gjerset & Lorenz, LLP on behalf of Rapides Regional and Christus St. Francis Cabrini for FY14 and after

Information currently not available or services not applicable

Last updated 3/9/2015

LSU Health Public-Private Partnership Report Card
FY 2015 - 2nd Quarter

Rapides Regional Medical Center & CHRISTUS St. Francis Cabrini Hospital - Alexandria, Louisiana			
Measure	**Comments**		**Date completed**
Operations Milestones		**Impact**	**Date completed**
	CHRISTUS St. Frances Cabrini ("Cabrini") and Rapides Regional Medical Center ("Rapides") continue to operate two new primary care clinics, three new specialty care clinics and two new outpatient pharmacies. Two clinics are located in Pineville, and the rest are in Alexandria. The specialty care services currently available at the clinics include Orthopedics, Cardiology, Gynecology, Coumadin Clinic, Diabetic Education, Oncology, General Surgery, Ophthalmology and Pulmonology.	Clinics provide services to all patients, including low income and needy patients during normal business hours.	9/1/14
	The urgent care clinics offer services during expanded hours – two from 8 am to 10 pm seven days a week, and the other from 9 am to 9 pm Monday through Friday, 10 am to 5 pm Saturday, and noon to 6 pm Sunday. Two of the clinics are located in central Alexandria, and the other is located in Pineville.	New clinics dedicated to providing urgent care services.	9/1/14
	The hospitals have been providing increased levels of emergency department services since the closure of Huey P. Long.		9/1/14
	Cabrini spent approximately $334,504 for private care partners, clinical support services, and community education activities.		9/1/14
	Cabrini supported education fairs and support groups with approximately $4,503 in financial assistance.		9/1/14
	Cabrini donated $23,087 to support food for Manna House and other nutrition assistance programs.		9/1/14
	Cabrini spent $9,697 on a Meals on Wheels program that benefited 910 persons.		9/1/14
	Rapides provided or participated in many programs centered around breast cancer awareness this reporting period, such as the "Paint the Town Pink" event.		9/1/14
	Rapides offered free community education materials and speakers for groups with planned breast cancer awareness events.		9/1/14
Medical equipment Investments			
Technology Investments			

Graduate Medical Education Resident FTEs by Program Specialty
Rapides Regional Alexandria Based Programs

	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs
	Family Medicine - Alexandria	18.0	18.0
Alexandria Programs	**1**	**18.0**	**18.0**

FY14 information from 6/20/14 Program Overview Report
FY15 information from 3/3/15 Position and Funding Report

LSU Health Public-Private Partnership Report Card
FY 2015 - 2nd Quarter

University Health Conway - Monroe, Louisiana

	Measure	UH-C Monthly Avg FYE Sep 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015
Statistics														
	Total Adult/Pediatric Discharges	348	352	394	371	377	331	322						
	*Total Psychiatric Discharges	61	57	59	51	64	60	80						
	Total	409	409	453	422	441	391	402						
	Total observation days	66.48	68.63	121.54	73.71	100.71	65.42	99.21						
	ALOS - Adult/Pediatric	3.88	3.64	3.70	3.70	3.73	3.89	4.37						
	ALOS - Psychiatric	12.45	13.88	13.36	15.25	12.56	12.77	9.53						
	Total IP Discharge Days - Adult/Pediatric	1,345	1,283	1,456	1,374	1,407	1,288	1,408						
	Total IP Discharge Days - Psychiatric	749	791	788	778	804	766	762						
	Average Daily Census-Adult and Pedi	44.17	41.39	46.97	45.80	45.39	42.93	45.42						
	Average Daily Census - Psych	24.63	25.52	25.42	25.93	25.94	25.53	24.58						
	Outpatient Encounters	10,350	11,160	10,997	11,502	11,584	11,502	9,578						
	Outpatient Clinic Visits with E&M codes	6,488	7,194	7,164	7,244	7,289	6,009	6,176						
	*ED Visits	2,200	2,156	2,171	2,223	2,177	2,078	2,322						
	Total # of free care individuals		4,473	4,082	3,637	3,280	3,141	3,074						
	# of free care recipients		2,070	1,831	1,591	1,426	1,298	1,272						
	# of free care approved applicants		512	296	201	168	182	165						
Percent Patient Mix by Service	**% Patient Mix Inpatient (IP)**													
	IP Free Care	12.85%	13.87%	13.19%	11.06%	6.11%	7.61%	9.73%						
	IP Self Pay	12.24%	13.72%	13.05%	12.74%	11.09%	10.87%	13.21%						
	IP Commercial	6.42%	5.14%	10.44%	11.86%	7.53%	5.05%	7.53%						
	IP Commercial Medicaid (Bayou Health)	30.80%	24.86%	26.92%	29.26%	31.70%	27.95%	31.46%						
	IP Medicaid	21.23%	23.77%	22.05%	22.27%	28.22%	32.84%	19.32%						
	IP Medicare	12.72%	15.04%	10.71%	10.48%	12.86%	12.58%	14.28%						
	% Patient Mix Psychiatry (Psych)													
	Psych Free Care	2.27%	0.88%	0.00%	1.03%	0.00%	0.00%	1.05%						
	Psych Self Pay	29.45%	25.92%	17.77%	24.42%	30.10%	23.63%	19.82%						
	Psych Commercial	6.55%	4.93%	4.31%	3.86%	5.97%	2.48%	5.91%						
	Psych Commercial Medicaid (Megellan)	30.11%	33.88%	41.37%	22.75%	36.32%	40.47%	32.02%						
	Psych Medicaid	12.29%	18.71%	13.58%	13.62%	9.08%	6.27%	8.40%						
	Psych Medicare	19.32%	15.68%	22.97%	34.32%	18.53%	27.15%	32.81%						
	% Patient Mix Outpatient (OP)													
	OP Free Care	33.06%	30.17%	26.07%	22.75%	20.49%	22.75%	20.28%						
	OP Self Pay	9.56%	11.81%	14.82%	18.20%	20.26%	18.20%	19.02%						
	OP Commercial	13.47%	15.39%	14.79%	15.14%	15.01%	15.14%	15.11%						
	OP Commercial Medicaid (Bayou Health)	21.40%	21.56%	21.93%	22.92%	21.54%	22.92%	24.52%						
	OP Medicaid	4.01%	3.51%	3.42%	3.70%	4.70%	3.70%	3.76%						
	OP Medicare	17.33%	16.67%	17.76%	16.42%	16.76%	16.42%	16.30%						
	% Patient Mix Emergency Dept (ED)													
	ED Free Care	19.33%	14.19%	14.46%	10.75%	10.61%	10.73%	9.52%						
	ED Self Pay	42.53%	46.15%	46.02%	47.86%	48.09%	45.77%	45.61%						
	ED Commercial	6.11%	6.63%	7.19%	6.70%	6.25%	6.40%	7.15%						
	ED Commercial Medicaid (Bayou Health)	16.20%	16.33%	15.85%	18.85%	20.07%	20.40%	22.44%						
	ED Medicaid	4.64%	5.15%	5.25%	5.26%	4.59%	5.00%	3.36%						
	ED Medicare	7.37%	7.98%	7.23%	7.29%	7.21%	8.66%	8.53%						
Offender Care	**Offender Care**													
	[1]Total # Inpatient Discharges	10	12	14	6	7	9	9						
	% of IP Days	3.73%	3.59%	3.64%	2.33%	2.49%	3.11%	4.47%						
	Total # OP Encounters	119	100	133	100	144	100	97						
	% of OP Encounters	1.18%	0.90%	1.21%	0.87%	1.24%	0.87%	1.01%						
	ED Encounters	84	77	87	73	69	63	79						
	% of ED Visits	3.81%	3.57%	4.01%	3.28%	3.17%	3.03%	3.40%						
	# Telemed visits	0	0	0	0	0	0	0						
	% of Telemed visits	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%						
CEA Core Clinical Services	**HIV Care**													
	# HIV Outpatient Clinic visits	219	219	232	221	205	147	220						
	Cancer Care													
	# Oncology Infusion visits	213	250	202	223	206	311	244						
	Trauma Care													
	Level I Trauma Center (Y/N)	N	N	N	N	N	N	N						
	Outpatient Pharmacy Assistance													
	Total # prescriptions filled	312	299	287	343	315	292	384						
	# Patient Assistance Prescriptions filled	254	238	225	291	267	188	213						
	[4]# HIV prescriptions filled	N/A	N/A	N/A	N/A	N/A	N/A	N/A						
	# Offender prescriptions	N/A	N/A	N/A	N/A	N/A	N/A	23						
	# Other prescriptions	57	61	62	52	48	104	148						
	Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y						
	Avg wait time on prescription in minutes	3	3	3	3	3	15	15						

*Indicates core services

[1]Offender admits were used in place of discharges for baseline

[4]# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by University Health Shreveport

Information currently not available or services not applicable

Last updated 3/9/2015

LSU Health Public-Private Partnership Report Card
FY 2015 - 2nd Quarter

University Health Conway - Monroe, Louisiana

Measure	Comments		Date Completed
	The time period allotted by the state for the collection of our patient mix does not correlate with the operation of our free care program. The patient population is afforded the opportunity to apply for free care after services have been rendered; and if applicable, the free care determination will be retroactively applied to all bills within the last sixty days. Therefore, reporting monthly free care patient mix is not accurate until at least three months after a patient's date of service.		4/29/14
Operations Milestones	**Accomplishment**	**Impact**	**Date Completed**
	Signed an amended & restated Cooperative Endeavor Agreement (CEA)	Allows the public continued access to health care while fulfilling the State's historical mission of assuring access to Safety Net Services to all citizens of the State, including Medically Indigent, high risk Medicaid an State inmate populations. Assures high quality GME programs are continued and the best faculty, residents and students are available to enrich the State's workforce.	10/1/14
	Successfully completed the Joint Commission Survey	Demonstrates to the public that our hospital is committed to giving safe, high quality care while continuing to work to improve the care that we provide	10/1/14
	Opened retail pharmacy operations	Allows facility to serve a large portion of patient population as well as other citizens in the community	11/1/14
	Cath Lab installation completed	Increase services available to patient population	12/1/14
	Added a Lactation Specialist to staff	Increased breastfeeding rates in patients by more than 30%	12/1/14
	Participated in Regional Office of Emergency Preparedness CHEMPAK drill	Prepares staff for emergency response in the event of a nerve agent or organophosphate exposure	12/1/14
	Converted all OB rooms to private rooms	Increases patient privacy with newborn and family	12/1/14
	Began physician needs assessment		12/2/14
	Prison Unit opened 24 hours a day/7 days a week	Increases availability of services to prison population	12/1/14
Medical Equipment Investments			
	Purchased 3 (three) Intellivue Mx600 patient monitors	Provides accurate, real-time information needed to determine a patient's status, and reduces false alarms	10/1/14
Technology Investments			

Graduate Medical Education Resident FTEs by Program Specialty
University Health Monroe Based Programs

	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs
	Family Medicine - Monroe	24.0	24.0
Monroe Programs	**1**	**24.0**	**24.0**

FY14 information from 6/20/14 Program Overview Report
FY15 information from 3/3/15 Position and Funding Report

LSU Health Public-Private Partnership Report Card
FY 2015 - 2nd Quarter

University Health Shreveport - Shreveport, Louisiana

	Measure	UH-S Monthly Avg FYE Sep 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015
Statistics	Total Adult/Pediatric Discharges	1,497	1,487	1,571	1,483	1,504	1,440	1,531						
	*Total Psychiatric Discharges	109	116	93	99	110	83	128						
	Total	1,606	1,603	1,664	1,582	1,614	1,523	1,659						
	Total observation days	469	582.79	539.17	360.88	576.38	586.38	617.58						
	ALOS - Adult/Pediatric	5.18	5.39	5.32	5.31	5.26	5.15	5.26						
	ALOS - Psychiatric	10.46	9.78	12.33	11.30	10.47	13.45	8.74						
	Total IP Discharge Days - Adult/Pediatric	7,751	8,016	8,361	7,878	7,913	7,410	8,054						
	Total IP Discharge Days - Psychiatric	1,119	1,134	1,147	1,119	1,152	1,116	1,119						
	Average Daily Census-Adult and Pedi	255	258.58	269.71	262.60	255.26	247.00	259.81						
	Average Daily Census - Psych	37	36.58	37.00	37.30	37.16	37.20	36.10						
	Outpatient Encounters	32,049	33,488	33,048	34,431	35,479	29,443	30,238						
	Outpatient Clinic Visits with E&M codes	17,167	18,263	17,156	19,671	19,186	16,181	16,451						
	*ED Visits	5,399	5,271	5,553	5,445	5,220	4,807	5,290						
	Total # of free care individuals		11,276	10,928	10,581	10,414	10,166	9,865						
	# of free care recipients		4,290	4,143	4,226	4,147	3,820	3,767						
	# of free care approved applicants		549	554	626	691	605	533						
Percent Patient Mix by Service	**% Patient Mix Inpatient (IP)**													
	IP Free Care	7.44%	10.68%	7.55%	6.26%	7.06%	8.33%	8.65%						
	IP Self Pay	18.60%	14.48%	14.62%	15.66%	13.66%	14.43%	14.71%						
	IP Commercial	17.54%	16.90%	19.28%	16.88%	17.28%	15.80%	15.91%						
	IP Commercial Medicaid (Bayou Health)	28.47%	29.13%	30.32%	32.33%	31.15%	31.31%	27.86%						
	IP Medicaid	7.42%	6.29%	10.23%	11.73%	12.76%	9.03%	10.43%						
	IP Medicare	18.67%	19.74%	16.36%	15.71%	16.42%	19.55%	21.29%						
	% Patient Mix Psychiatry (Psych)													
	Psych Free Care	3.54%	4.23%	5.23%	3.75%	2.95%	2.87%	1.70%						
	Psych Self Pay	32.59%	31.13%	27.46%	26.54%	30.99%	21.15%	23.77%						
	Psych Commercial	4.97%	4.14%	5.14%	8.04%	4.77%	2.96%	6.61%						
	Psych Commercial Medicaid (Megellan)	36.49%	42.50%	39.58%	37.71%	43.40%	36.92%	39.95%						
	Psych Medicaid	0.60%	0.00%	1.13%	1.88%	4.34%	4.03%	2.23%						
	Psych Medicare	21.12%	17.99%	19.44%	20.11%	13.54%	31.27%	24.22%						
	% Patient Mix Outpatient (OP)													
	OP Free Care	20.83%	19.22%	18.48%	18.19%	18.26%	19.03%	18.66%						
	OP Self Pay	11.33%	11.14%	11.75%	11.45%	10.96%	10.82%	10.11%						
	OP Commercial	16.96%	18.09%	17.87%	18.10%	18.55%	18.27%	18.92%						
	OP Commercial Medicaid (Bayou Health)	28.40%	28.52%	28.75%	29.70%	29.98%	29.92%	29.40%						
	OP Medicaid	3.38%	3.35%	3.06%	3.17%	3.26%	3.00%	3.43%						
	OP Medicare	18.07%	18.68%	18.92%	18.49%	17.88%	18.05%	18.47%						
	% Patient Mix Emergency Dept (ED)													
	ED Free Care	11.97%	11.78%	10.68%	12.01%	12.47%	13.00%	12.16%						
	ED Self Pay	35.31%	36.71%	34.58%	33.22%	30.75%	31.12%	28.98%						
	ED Commercial	9.02%	9.37%	9.33%	8.36%	9.16%	8.47%	8.94%						
	ED Commercial Medicaid (Bayou Health)	27.09%	25.63%	27.39%	29.26%	30.08%	29.44%	32.59%						
	ED Medicaid	2.78%	2.24%	3.33%	2.92%	3.28%	3.93%	3.36%						
	ED Medicare	10.76%	11.06%	11.26%	10.91%	11.30%	10.98%	11.40%						
Offender Care	**Offender Care**													
	[1]Total # Inpatient Discharges	31	37	38	36	36	32	28						
	% of IP Days	1.86%	2.78%	1.65%	1.42%	1.67%	1.55%	1.14%						
	Total # OP Encounters	330	332	384	311	394	268	306						
	% of OP Encounters	1.04%	0.99%	1.16%	0.90%	1.11%	0.91%	1.01%						
	ED Encounters	166	169	191	181	155	147	136						
	% of ED Visits	3.08%	3.21%	3.44%	3.32%	2.97%	3.06%	2.57%						
	# Telemed visits	0	0	0	0	0	0	0						
	% of Telemed visits	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%						
*CEA Core Clinical Services	**HIV Care**													
	# HIV Outpatient Clinic visits	320	398	335	299	346	272	286						
	Cancer Care													
	# Oncology Infusion visits	469	502	483	540	593	677	585						
	Trauma Care													
	Level I Trauma Center (Y/N)	N	N	N	N	Y	Y	Y						
	Outpatient Pharmacy Assistance													
	Total # prescriptions filled	1,380	1,751	1,837	2,137	2,057	1,396	2,074						
	# Patient Assistance Prescriptions filled	262	249	229	241	188	152	396						
	[4]# HIV prescriptions filled	144	0	0	0	0	0	0						
	# Offender prescriptions	74	88	91	93	88	2	114						
	# Other prescriptions	896	1,414	1,516	1,803	1,781	1,242	1,484						
	Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y						
	Avg wait time on prescription in minutes	26	30	30	34	24	30	40						

*Indicates core services

[1]Offender admits were used in place of discharges for baseline

[4]# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Information currently not available or services not applicable

Last updated 3/9/2015

LSU Health Public-Private Partnership Report Card
FY 2015 - 2nd Quarter

University Health Shreveport - Shreveport, Louisiana

Measure	Comments		Date completed
	The time period allotted by the state for the collection of our patient mix does not correlate with the operation of our free care program. The patient population is afforded the opportunity to apply for free care after services have been rendered; and if applicable, the free care determination will be retroactively applied to all bills within the last sixty days. Therefore, reporting monthly free care patient mix is not accurate until at least three months after a patient's date of service.		4/29/14
Operations Milestones	**Accomplishment**	**Impact**	**Date completed**
	Received Level 1 Trauma Certification	Gives patients/communities in north Louisiana access to the most advanced medical and surgical care available	10/1/14
	Signed an amended & restated Cooperative Endeavor Agreement (CEA)	Allows the public continued access to health care while fulfilling the State's historical mission of assuring access to Safety Net Services to all citizens of the State, including Medically Indigent, high risk Medicaid an State inmate populations. Assures high quality GME programs are continued and the best faculty, residents and students are available to enrich the State's workforce.	10/1/14
	Established Ebola isolation rooms, protocols, and plans	Ensures hospital staff is properly trained to detect Ebola cases, protect employees and patients, and respond appropriately	10/1/14
	Completed/executed a new ADAP contract	Allows facility to distribute drugs to uninsured individuals who are HIV positive	10/1/14
	Completed American College of Radiation Accreditation for CT Scanners in Emergency Department	Indicates the hospital is compliant with the Medicare Improvements for Patients and Providers Act (MIPPA)	11/1/14
	Opened retail pharmacy operations	Allows facility to serve a large portion of patient population as well as other citizens in the community	11/1/14
	Began physician needs assessment		12/2/14
Medical Equipment Investments			
	Purchased 2 (two) Artic Sun 5000 Temperature Mgmt System	Provides precise tool for monitoring and controlling patient temperature; enables fast initial treatment, reduces need for repeat training, and improves clinician-to-patient ratio	10/1/14
Technology Investments			
	Purchased 1 (one) Badgepass Dual-Sided Printer	Provides the hospital with the capability to have all staff properly identified and secure/control access to specific areas of the campus	10/1/14

LSU Health Public-Private Partnership Report Card
FY 2015 - 2nd Quarter

Graduate Medical Education Resident FTEs by Program Specialty

University Health Shreveport Based Programs

	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs
	Anesthesiology	32.0	32.0
	Emergency Medicine	29.0	29.0
	Family Medicine	24.0	24.0
	Medicine (Categorical)	56.0	72.0
	Medicine (Preliminary)	10.0	10.0
	Internal Medicine Primary Care	22.0	6.0
	Medicine/Pediatrics	16.0	16.0
	Neurology	13.0	12.0
	Neurosurgery	14.0	13.0
	OB/GYN	24.0	24.0
	Ophthalmology	12.0	12.0
	Oral Surgery (ADA)	17.0	17.0
	Orthopaedics	16.0	15.0
	Otolaryngology	15.0	15.0
	Pathology	12.0	12.0
	Pediatrics	24.0	24.0
	Psychiatry	32.0	32.0
	Radiology	14.0	15.0
	Surgery (General)	29.0	29.0
	Urology	8.0	8.0
	Family Medicine - Alexandria	18.0	18.0
	Family Medicine - Monroe	24.0	24.0
	Family Medicine - Rural	7.0	9.0
	Family/EMS	0.0	0.0
	Pain Medicine Fellowship	2.0	2.0
	Cardiology Fellowship	13.0	13.0
	Interventional Cardiology Fellowship	1.0	1.0
	Critical Care Fellowship	4.0	4.0
	Endocrinology Fellowship	4.0	4.0
	Gastroenterology Fellowship	9.0	9.0
	Hematology/Oncology Fellowship	16.0	16.0
	Infectious Diseases Fellowship	3.0	3.0
	Nephrology Fellowship	6.0	6.0
	Pulmonary/Critical Care Fellowship	9.0	9.0
	Rheumatology Fellowship	6.0	6.0
	Sleep Medicine Fellowship	2.0	2.0
	Neurosurgery Fellowship	0.0	1.0
	Allergy/Immunology Fellowship	4.0	4.0
	Cytopathology Fellowship	2.0	2.0
	Child & Adolescent Psych Fellowship	4.0	4.0
	Forensic Psychiatry Fellowship	2.0	2.0
	Colon & Rectal Fellowship	2.0	2.0
Shreveport Programs	**42**	**557.0**	**558.0**

FY14 information from 6/20/14 Program Overview Report
FY15 information from 3/3/15 Position and Funding Report
Oral Surgery is accreditated by the ADA

LSU Health Public-Private Partnership Report Card
FY 2015 - 2nd Quarter

	Measure	Definition
Measure	Total Adult/Pediatric Discharges	Hospital-wide inpatient discharges including swing beds and NICU. Exclude internal transfers, inpatient psychiatric discharges and normal newborns.
	*Total Psychiatric Discharges	Psychiatric inpatient discharges from in-house and offsite psychiatric beds licensed to the facility.
	Total Discharges	Total number of adult/pediatric and psychiatric discharges.
	Total observation days	Total observation hours divided by 24. Observations are the number of patient census hours in observation. The historical observation reporting did not take into account patient status at discharge. The reporting occurs prior to final utilization review and charges and therefore may include patients that ultimately have a discharge status of inpatient.
	ALOS - Adult/Pediatric	The average number of days that inpatients remained in the hospital. The sum of adult/pediatric discharge days divided by the total adult/pediatric discharges. Excludes normal newborns.
	ALOS - Psychiatric	The average number of days that psychiatric inpatients remained in the hospital. The sum of psychiatric discharge days divided by the sum of psychiatric discharges.
	Total IP Discharge Days - Adult/Pediatric	Hospital-wide inpatient discharges including swing beds and NICU. Exclude internal transfers, inpatient psychiatric and normal newborn days.
	Total IP Discharge Days - Psychiatric	Total inpatient discharge psychiatric days.
	Average Daily Census-Adult and Pedi	Total adult/pediatric inpatient days divided by the number of days in the period.
	Average Daily Census - Psych	Total psychiatric inpatient days divided by the number of days in the period.
	[3]Outpatient Encounters	All Clinic, Recurring, Observation and Outpatient Encounters. • Includes lab, flu shots, patient education, radiographic procedure, ancillary, and prisoner telemedicine services • Also includes all E&M coded visits
	[3]Outpatient Clinic Visits with E&M codes	Represents distinct clinic visits with an evaluation and management code. Represents just those services for which a physician can bill. Includes telemedicine visits.
	*[6]ED Visits	Total number of visits to the emergency department. The number of patients who were treated and released from the Emergency Department. Exclude visits where patients LWBS and patients admitted as an inpatient.
	Total # of free care individuals	Unduplicated patients classified as free care for the month (serviced and non-serviced); This captures the free care population for the month. Excludes partial assistance and sliding scale totals.
	# of free care recipients	Patients classified as free care and received services for the month (subset of total free care individuals). This captures free care serviced patient population for the month.
	# of free care approved applicants	Individuals who were new or renew approvals for the month (subset of total free care individuals). This captures first time and renewed free care applicants for the month.
Offender Care	[1]Total # Inpatient Discharges	Total number of adult/pediatric and psychiatric discharges for offenders.
	% of IP Days	The percentage of inpatient days from offender payor sources(i.e., parish, state, federal) to total inpatient days.
	Total # OP Encounters	The total number of offender OP encounters.
	% of OP Encounters	The percentage of offender patient encounters to hospital-wide encounters.
	ED Encounters	Distinct ED discharges. Excludes LWBS.
	% of ED Visits	The percentage of emergency visits from offender payor sources to total emergency visits.
	[2]# Telemed visits	The total number of offender patient visits for telemedicine services.
	% of Telemed visits	The percentage of offender patient telemedicine visits to outpatient encounters.
*Core Clinical Services	[5]# HIV Clinic visits	Distinct HIV clinic visits with an evaluation and management code (CPT codes 99201-99499) visits per month. This is a subset of Outpatient Clinic Visits with E&M codes. Includes telemedicine visits.
	# Oncology Infusion visits	Total count of distinct oncology infusion visits per day. Oncology infusions are the number of visits per day. If a patient received 2 chemo therapies in the same day, it is counted as one. If they came to the hospital 3 times in a month and received a chemo each time then that counts for 3.
	# Urgent Care visits (LSU Health BR & WOM only)	Total count of distinct urgent care visits.
	# Mental Health HIV visits (WOM only)	Distinct mental health HIV visits
*Outpatient Pharmacy (Core Service)	Total # prescriptions filled	The number of prescriptions dispensed on monthly basis.
	# Patient Assistance Prescriptions filled	The number of prescriptions dispensed to patient that the facility received through a Pharmaceutical Patient Assistance program.
	[4]# HIV prescriptions filled	The number of ADAP prescriptions filled including opportunistic meds. (Excluding offender HIV if applicable)
	# Offender prescriptions	The number of prescriptions dispensed for the LA Department of Corrections.
	# Other prescriptions	All other prescriptions dispensed. (Medicaid, Medicare Part D., self pay, etc.)
	Are prescriptions available same day (Y/N)	Can a patient drop off and pick up a prescription on the same day?
	Avg wait time on prescription in minutes	The number of minutes that a perscription is ready from drop off to patient pick up.

*Indicates core services

[1]Offender admits were used in place of discharges for baseline

[2]Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

[3]Observations- historical reporting did not take into account patient status at discharge; Reporting occurs prior to final utilization review and charges and therefore includes patients that ultimately have a discharge status of inpatient.

[4]# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

[5]LJC only-HIV clinic visits based on clinic visits with an HIV principle diagnosis code

Information currently not available or services not applicable

Last updated 3/9/2015

LSU Health Public-Private Partnership Report Card
FY 2015 - 2nd Quarter

	Measure	Definition
Percent Patient Mix by Service	**% Patient Mix Inpatient (IP)**	
	IP Free Care	The percentage of inpatient days from free care payor sources to total inpatient days. Excludes partial assistance and sliding scale totals.
	IP Self Pay	The percentage of inpatient days from self pay payor sources to total inpatient days. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
	IP Commercial	The percentage of inpatient days from commercial payor sources to total inpatient days. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.
	IP Commercial Medicaid (Bayou Health)	The percentage of inpatient days from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total inpatient days.
	IP Medicaid	The percentage of inpatient days from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
	IP Medicare	The percentage of inpatient days from Medicare payor sources to total inpatient days. Medicare includes payments from Medicare Parts A and B.
	% Patient Mix Psychiatry (Psych)	
	Psych Free Care	The percentage of inpatient psych days from free care payor sources to total inpatient psychiatric days. Excludes partial assistance and sliding scale totals.
	Psych Self Pay	The percentage of inpatient psych days from self pay payor sources to total inpatient psychiatric days. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
	Psych Commercial	The percentage of inpatient psych days from commercial payor sources to total inpatient psychiatric days. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.
	Psych Commercial Medicaid (Megellan)	The percentage of inpatient psych days from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total inpatient psychiatric days.
	Psych Medicaid	The percentage of inpatient psych days from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
	Psych Medicare	The percentage of inpatient psych days from Medicare payor sources to total inpatient psychiatric days. Medicare includes payments from Medicare Parts A and B.
	% Patient Mix Outpatient (OP)	
	OP Free Care	The percentage of outpatient visits from free care payor sources to total outpatient visits. Excludes partial assistance and sliding scale totals.
	OP Self Pay	The percentage of outpatient visits from self pay payor sources to total outpatient visits. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
	OP Commercial	The percentage of outpatient visits from commercial payor sources to total outpatient visits. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.
	OP Commercial Medicaid (Bayou Health)	The percentage of outpatient visits from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total outpatient visits.
	OP Medicaid	The percentage of outpatient visits from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
	OP Medicare	The percentage of outpatient visits from Medicare payor sources to total outpatient visits. Medicare includes payments from
	% Patient Mix Emergency Dept (ED)	
	ED Free Care	The percentage of emergency visits from free care payor sources to total emergency visits. Excludes partial assistance and sliding scale totals.
	ED Self Pay	The percentage of emergency visits from self pay payor sources to total emergency visits. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
	ED Commercial	The percentage of emergency visits from commercial payor sources to total emergency visits. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.
	ED Commercial Medicaid (Bayou Health)	The percentage of emergency visits from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to
	ED Medicaid	The percentage of emergency visits from Medicaid fee for service payor source (non CCN) to total emergency visits. Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
	ED Medicare	The percentage of emergency visits from Medicare payor sources to total emergency visits. Medicare includes payments from Medicare Parts A and B.

*Indicates core services

[1]Offender admits were used in place of discharges for baseline

[2]Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

[3]Observations- historical reporting did not take into account patient status at discharge; Reporting occurs prior to final utilization review and charges and therefore includes patients that ultimately have a discharge s

[4]# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

[5]LJC only-HIV clinic visits based on clinic visits with an HIV principle diagnosis code

Information currently not available or services not applicable